



## Consumers right of withdrawal:

### CANCELLATION POLICY

#### Right of withdrawal

You have the right to withdraw from this contract within fourteen days without giving any reason. The withdrawal period shall be fourteen days from the the day

- on which you or a third party named by you, who is not the carrier, have taken or has taken possession of the goods;

- on which you or a third party named by you, who is not the carrier, have taken possession of the last goods or has taken possession of the last goods if you have ordered goods as part of a single order and these goods are delivered separately;

- on which you or a third party named by you, who is not the carrier, have taken possession of the last partial shipment or the last item; if you have ordered goods that are delivered in several partial shipments or pieces;

In order to exercise your right of withdrawal, you must inform us **the Felder KG, KR-Felder-Strasse 1,6060 Hall in Tirol, Austria, telephone: + 43522358500, telefax – no. + 43522356130 E-Mail: info@feldershop.com**, by means of a clear declaration (e.g. a letter sent by regular mail, fax or e-mail) of your decision to withdraw from this contract. For this purpose, you may use the enclosed standard withdrawal form, which is, however, not mandatory. In order to keep the cancellation deadline, it is sufficient for you to send the notification of your right of cancellation before the withdrawal period expires.

#### Consequences of the cancellation

If you withdraw from this agreement, we will refund all payments we have received from you, including delivery charges (except for the additional costs arising from your choosing a different delivery method than the one we offered, the cheapest Standard delivery), immediately and no later than fourteen days after receiving your notification of your cancellation of this contract. Unless expressly agreed otherwise with you, we will use the same means of payment for this refund as you used for the original transaction; In no case will you be charged any fees for this refund.

We may refuse to refund you for goods that can be sent by parcel service until we have received the goods back or until you have provided proof that you have returned the goods, whichever comes first.

We will pick up the goods that cannot be sent by parcel service.

## FELDER KG

Machines + Tools for woodworking

KR-Felder-Straße 1, 6060 HALL in Tirol, AUSTRIA  
Tel. +43 5223 58500, Fax +43 5223 56130  
info@felder-group.com, www.felder-group.com



## **FELDER *FORMAT4* Hammer *MAYER***

You must return or hand over the goods that can be sent by parcel service to us, **KR-Felder-Strasse 6060 Hall in Tirol, Austria**, without delay and in any case no later than fourteen days from the day on which you notify us of the withdrawal from this contract. The deadline is met if you send the goods before the deadline of fourteen days.

You shall bear the expenses for the return of goods that can be sent by parcel services. In the case of goods that cannot be sent by parcel service, you shall bear the direct costs of collection. The pick-up fees are estimated at a maximum of about € 400.00 and are dependent on the volume and weight of the goods.

You only have to pay for any loss of value of the goods if this loss of value is due to unnecessary handling checked by the condition, property and functioning of the goods.

### **Exclusion of withdrawal**

Pursuant to § 312g paragraph 2 of the BGB (Federal Civil Code), the right of revocation does not apply to the delivery of goods that have been manufactured according to customer specifications or that have been clearly tailored to personal needs, nor to the delivery of goods if they have been inseparably mixed with other goods after delivery due to their nature.

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**FELDER *FORMAT4* Hammer *MAYER*****Sample withdrawal form**

(If you wish to cancel the contract, please complete and return this form).

Felder KG

KR-Felder-Strasse 1

A-6060 Hall in Tirol, Austria

Fax: +43 5223 56130

E-Mail: info@feldershop.com

- I / we (\*) hereby revoke the contract concluded by me / us (\*) for the purchase of the following goods (\*) / the provision of the following service (\*)

- Ordered on (\*) / received on (\*)

- name of the consumer (s)

- address of the consumer (s)

- Signature of the consumer (s) (only when notified on paper)

- date

\_\_\_\_\_

(\*) Delete as appropriate.